

United States Office of Personnel Management (OPM)
The Retirement Information Office

(Have your CSA or CSF retirement claim number handy when you contact OPM.)

Subject	Contact
Follow us on Twitter	http://twitter.com/#!/FedRetireInfo
En espanol	retire@opm.gov (888) 767-6738 TTY: 1 (800) 878-5707 Our business hours are: 7:30 a.m. - 7:45 p.m. (EST) Monday thru Friday
Federal Employees Group Life Insurance (FEGLI)	
Federal Employees Health Benefits (FEHB)	
Frequently Asked Questions about Retirement Benefits	
Report a Missing Payment	
Report the Death of an Annuitant	
Report an Employee's Death	
Report the Death of Someone who receives Benefits from OPM	
Retirement Information & Services	
Services Online Under Tools: • Tax-Free Annuity Calculator • Federal Tax Withholding Calculator • Services Online	comment@opm.gov Technical Help: rethelp@opm.gov
Retirement Eligibility	1-888-767-6738 e-mail: retire@opm.gov
Retiree/Annuitant Information	888-767-6738 TTY: 1-800-878-5707 e-mail: retire@opm.gov
Pamphlets/Publications /Forms	Comments & questions email: formsmanager@opm.gov Website www.opm.gov (right side of Home Page) Scroll down to Find Forms
Student Benefits	studentsurveys@opm.gov (202) 606-0249 TTY: 1 (800) 878-5707
Voluntary Contributions Account Inquiries	VoluntaryContributions@opm.gov (888) 828-9451 TTY: 1 (800) 878-5707
Write to the Retirement Operations Center:	U.S. Office of Personnel Management Retirement Operations Center Post Office Box 45 Boyers, PA 16017

IMPORTANT CONTACT INFORMATION

Created: June 19, 20133

The Social Security Administration (SSA)

(Have your Social Security number or claim number handy when you contact the SSA.)

Call 1-800-772-1213

TTY: 1-800-325-0778

www.ssa.gov

Social Security Administration

Office of Public Inquiries

Windsor Park Building

6401 Security Blvd.

Baltimore, MD 21235

Medicare

Tracking Medicare claim status, etc., online: www.MyMedicare.gov

Call 1-800-633-4227.

Thrift Savings Plan

Thrift Savings Plan Thriftline:

1-877-968-3778

TDD: 1-877-847-4385

www.tsp.gov

Thrift Savings Plan

P.O. Box 385021

Birmingham, AL 35238

Internal Revenue Service (IRS)

www.irs.gov

Preparing your tax returns or inquiring about IRS notices you may have received:

1-800-829-1040

TDD: 1-800-829-4059

The Department of Veterans Affairs (VA)

1-800-827-1000

TDD: 1-800-829-4833

VA Health Benefits:

1-877-222-8387

www.va.gov

Defense Finance and Accounting Service (DFAS)

To report the death of a Military Retiree or Annuitant call 1-800-321-1080.

NATIONAL ASSOCIATION OF POSTMASTERS OF THE UNITED STATES (NAPUS)

www.napus.org

NATIONAL LEAGUE OF POSTMASTERS

www.postmasters.org

GovBenefits.gov

www.govbenefits.gov

Nurses Organization of Veteran Affairs

www.vanurse.org

NARFE Downloadable forms, publications, handbooks, posters

<http://www.narfe.org/>

Prepared By: Lacinda Green, Federation Service Officer

2727 NW 30th St., OKC, OK 73112

H: 405-946-4697 E: lacindag@cox.net

Websites & telephone Numbers subject to change